

Australian Lifestyle Furniture Stone Alfresco Kitchen benchtops 10-year warranty

Warranty

Subject to the exclusions and limitations set out below we warrant to you that ALFRESCO STONE benchtops that you purchase from AUSTRALIAN LIFESTYLE FURNITURE via one of our authorised retailers will not contain defects as a result of faulty manufacture. This Domestic 10-year Warranty is available only to the original owner in which the ALFRESCO stone benchtops.

Australian Lifestyle Furniture warranty applies for a period of 120 months (10 Years) from the original date of purchase. Proof of purchase must be produced upon request to obtain benefit of this warranty.

TERMS and CONDITIONS:

A. This warranty applies only to AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE quartz surfacing materials and does not apply to any other products, including other quartz surfacing products manufactured or supplied by any other party, except AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE.

B. If after or during installation you decide that you do not like the colour or finish you selected, that decision is not covered under this warranty.

D. This warranty does not cover materials and/or services that have not been paid in full.

E. To request service under this warranty you must contact Australian Lifestyle Furniture or our authorised retailer who sold you AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE or contact Warranty Services directly at QA@australianlifestylefurniture.com.au promptly (within 30 days).

F. You must provide proof of purchase in the form of a copy of your original receipt or invoice showing the name of the Owner, Authorised retailer. Upon receipt of your original receipt or invoice showing the name of the Owner. You must agree to cooperate with AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE or its authorised agents in the inspection of the product and assist us in efforts to perform our obligations under this warranty.

G. This warranty is not transferable. This warranty is issued to the original owner of the structure in which AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE was installed and expires upon transfer of the ownership of the structure to a third party.

H. In the event that AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE surfacing materials fail due to a manufacturing defect, AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE will, at its sole discretion, repair or replace such materials. AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE will seek to obtain the best possible result, whether we decide to repair or replace your installation. However, exact colour match is never guaranteed. All decisions regarding this warranty are at the sole discretion of AUSTRALIAN LIFESTYLE FURNITURE. No representative, dealer, salesperson, distributor, fabricator or any other person is authorised to make any

warranty or promises on behalf of AUSTRALIAN LIFESTYLE FURNITURE with respect to AUSTRALIAN LIFESTYLE FURNITURE ALFRESCO STONE surfacing products.

Statutory Guarantees

If you are a consumer for the purposes of the Australian Consumer Law this warranty is provided in addition to other rights you have at law. Our appliances come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

EXCLUSIONS:

This warranty does not cover use for any commercial purposes. Commercial use includes but is not limited to, use in a store, rental properties, office or any other place of business.

This warranty does not cover improper use or abuse. Improper use or abuse includes, but is not limited to, damage from mishandling of the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse and damage from improper care and maintenance.

This warranty does not cover chips or other excessive impact damage in the product. This warranty does not cover scratches. AUSTRALIAN LIFESTYLE FURNITURE quartz stone is a very hard material and highly scratch resistance but not scratch proof. Proper care must be exercised including the use of a cutting board as part of your care and maintenance.

Improper fabrication and/or installation is the sole responsibility of the fabricator/installer.

This warranty does not cover any defects that were visible at the time of fabrication and were not avoided during fabrication. Fabricators are required to perform a visual inspection of all materials prior to fabrication and again prior to installation.

This warranty does not cover seam appearance or seam performance, adhesives, caulk or other accessory items. Once the product is installed, the two main reasons for seam separation or cracking are the shifting or movement of the substrate, cabinets or foundation, and thermal shock. Thermal shock can occur when a hot pan, dish or other receptacle or object is left on the countertop for more than a brief period. Trivets or hot pads should always be used. These issues are not considered material defects and are subject to proper care and maintenance by the owner.

This warranty does not cover any chemical damage.

This warranty does not cover any creative use of the material including bending or curving.

This warranty does not cover material that has been milled or reduced in thickness.

This warranty does not cover the installation of sinks.

This warranty does not cover securing mechanical fasteners directly into the material.

This warranty does not cover any failures due to inadequate support for the installation.

This includes overhangs in excess of the recommendations provided by AUSTRALIAN LIFESTYLE FURNITURE which are inadequately supported.

This warranty does not cover any chips or cracks that are a result of "dry" cutting or polishing.

This warranty does not cover chips or cracks that are a result of not following the minimum requirements for edge details.

This warranty does not cover mitered edges where the joint is not cut correctly.

This warranty does not cover additional modifications such as plumbing, electrical, tile, cabinets, flooring, etc. that may be necessary to repair or replace the AUSTRALIAN LIFESTYLE FURNITURE product covered under this warranty.

This warranty does not cover natural variations in the colour, size, shape and distribution of the pattern of the natural quartz or the natural variations in background tone. These characteristics are inherent and unique characteristics of the product. Colour samples provided to consumers, dealers and fabricators are only representative and not an exact replication of what will be installed in your home.

This warranty does not cover what is referred to as spots or blemishes smaller than a ten (10) cent piece. A certain level of spots or blemishes are inherent in the manufacturing process and do not affect the structural integrity of the material.

AUSTRALIAN LIFESTYLE FURNITURE is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, and architectural/engineering design, and structural movement, acts of vandalism or accidents.

AUSTRALIAN LIFESTYLE FURNITURE shall not be responsible in either contract or tort for any loss of direct, indirect, consequential, incidental, special, exemplary, or punitive damages arising out of the use or the inability to use the products covered by this warranty.