

Two Year Warranty On Euro Appliances

Warranty

Subject to the exclusions and limitations set out below we warrant to you that if you purchase Euro Appliances from one of our authorised retailers that they will not contain defects as a result of faulty manufacturer workmanship or materials.

This warranty subsists for the periods set out below:

Euro Appliances warranty applies for a period of 24 months (2 Years) from the original date of purchase. Proof of purchase must be produced upon request to obtain benefit of this warranty.

Where any product is used for commercial purposes by the purchaser the warranty period is strictly 90 days (3 months) from the date of purchase.

This warranty only applies to the original purchaser of the product and is not transferrable to any other person or party under any circumstances.

Exclusions and Limitations

No warranty is offered and Eurostyle Group Pty Ltd (**Eurostyle**) will not be liable for any damage caused by foreign objects (e.g. coins, underwire, nails, buttons or jewellery), any wearable component, factors beyond its control, unauthorised alteration, modification or substitution of any parts of the appliance, installation or use not in accordance with the instructions provided with the product, abnormal, unauthorised or negligent use.

Eurostyle will not be liable for any special, indirect, consequential or economic loss or damage or loss of profits (in contract or tort or arising from any other cause of action) suffered by you or any other person resulting from any act or omission by Eurostyle including, but not limited to, food loss or loss and damage as a result of non-operational appliances.

Total Liability

Eurostyle's total liability in respect of this warranty is limited, at its option to, the replacement of the goods or repair of the goods.

Making a Claim

If your Eurostyle product is defective and covered by this warranty please contact Eurostyle on 1800 440 335. You must provide proof of purchase to Eurostyle to make a claim under this warranty. Eurostyle may request that you return the defective product to Eurostyle or an Authorised Service Agent for assessment. Eurostyle is not liable for any costs, loss or damage incurred in connection with transportation or delivery of the product to Eurostyle or the cost of returning a new or repaired product to you. Eurostyle may organise for an Authorised Service Agent to assess the product at your nominated address. In such circumstances you are liable for the reasonable travel costs of the Authorised Service Agent to travel to your nominated address.

Statutory Guarantees

If you are a consumer for the purposes of the *Australian Consumer Law* this warranty is provided in addition to other rights you have at law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty does not cover any defect caused by:

- **Installations in direct sunlight outside the covered alfresco main roof line area with no backing wall structure**
- **Installations in commercial structures or unoccupied structures both commercial and residential and installations moved from their original installation location both commercial and residential**
- **Failure to follow any procedures recommended by ALFRESCO SOLUTIONS by Harvey Norman at the time of assembly and installation; or**
- **Transport and handling, physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/ materials, exposure to chemical products, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces; or**
- **Faulty workmanship by any person other than approved ALFRESCO SOLUTIONS by Harvey Norman assembly team; or**
- **Where the defect has been disclosed as a feature or limitation of the ALFRESCO SOLUTIONS by Harvey Norman product in any literature published by ALFRESCO SOLUTIONS by Harvey Norman**
- **To view full warranty terms and conditions go to www.australianlifestylefurniture.com.au**

Appliance Service

Should you consider that your appliance requires service, please contact euro appliances directly on **1800 440 335**.

In case of service or product enquiry, we suggest you record the following information shown on both the outside of the carton, and on the rating plate. Please complete below and keep in a safe place. **Attach your original receipt to this form.**

Model Name: Serial Number:

Model Number: